

## **2020** EDUCATION SYMPOSIUM

# NAVIGATING the FUTURE of HEALTHCARE

Hilton Columbus at Easton Town Center March 20, 2020

**REGISTER BY 2/14 FOR A DISCOUNT!** 

# LEARN WHAT HEALTH CONSUMERS REALLY WANT!

Whether you work for a small private practice or a large hospital system, we all need to get ahead of top industry trends to be successful in healthcare. OSMA's Symposium is the largest practice management event in Ohio and is packed full of resources and ideas to help you and your practice navigate a successful future. Customize your day to fit the needs of your practice and network with other healthcare professionals to collaborate, learn, and grow.

## HILTON COLUMBUS AT EASTON

3900 Chagrin Blvd Columbus, OH 43219 **HiltonColumbus.com** 

## **EXHIBITORS:**

Alto Health Care Staffing American Medical Association Buckeye Health Plan CGS Medicare Part B Cincinnati Comprehensive Sickle Cell Center CompManaaement Inc CompuNet Clinical Laboratories **CoverMvMeds** Covervs Crescendo Healthcare Realty Advisors Economy Linen Fidelity National Collections FutureCom Technologies Linden Healthcare Consultina MaaMutual Insurance Company MAXtech Agency Medical Mutual MedPro Group Molina Healthcare of Ohio Nuance Communications

Ohio Department of Health Ohio Medicaid Ohio Physicians Health **OSMA** Government Relations Ohio State Society of Medical Assistants Orthopedic ONE **OSMA** Insurance Agency Paramount Health Care ProAssurance PSIC insurance Company Quest Diagnostics ScrogginsGrear State Medical Board of Ohio The Doctors Company The Ohio Department of Insurance - OSHIIP Division Vercom Systems Wells Law, LLC WesBanco Bank

# AGENDA & SESSION OPTIONS

- 7:30 a.m. Registration, Visit Exhibits & Continental Breakfast (sponsored by CompManagment)
- 8:45 a.m. Welcome
- 9:00 a.m. Keynote Speaker: What Consumers Really Want
- 10:00 a.m. Networking Break & Visit Exhibits
- 10:20 a.m. BREAKOUT SESSION 1:
  - 1A: Anatomy of Private Equity Transaction & Current Merger & Acquisition Trends for Medical Practices
  - 1B: Wage & Hour Issues
  - 1C: Communicating With Patients to Improve Collections
  - **1D:** Alleviate Physician Burnout by Leveraging the EHR's Power of Informatics & Analytics
- 11:00 a.m. Networking Break & Visit Exhibits

#### 11:20 a.m. BREAKOUT SESSION 2:

- **2A:** Paradigm Senior Care Advantage: A case study in transforming care that connects patient, primary care & payers
- 2B: The CBD & Medical Marijuana Craze: What is an Employer to Do
- 2C: Team Based Care & Practice Transformation
- 2D: Cultivating a Winning Practice Culture

#### 12:00 p.m. Visit Exhibits & Lunch (sponsored by Orthopedic ONE)

#### 1:15 p.m. BREAKOUT SESSION 3:

- **3A:** What You Can Do Now to Prepare For E/M Changes in the Future **3B:** Supervising Friends, Family & Peers **3C:** A production of Madigard's New Policy: Development Process
- **3C:** A Breakdown of Medicare's New Policy Development Process
- **3D:** How Medical Office Location & Design Enhance Patient Experience
- 3E: Medical Marijuana Updates, Adverse Reactions & Regulatory Interactions
- 1:55 p.m. Networking Break & Visit Exhibits

#### 2:15 p.m. BREAKOUT SESSION 4:

- 4A: Gender Identity: Coding, EMR & Insurance Barriers
- 4B: Complaint Procedures & Difficult Employees
- **4C:** Improving Office Efficiency for Better Profitability, Staff Retention, and Patient Care
- 4D: The M&Ms of Healthcare: MIPS & Models
- 3:00 p.m. OSMA's Legislative & Advocacy: Current & Future Efforts
- 3:30 p.m. Door prizes & Adjourn

# FOR SESSION DETAILS & SPEAKERS, VISIT: **OSMA.ORG/SYMPOSIUM**

# CONTINUING PROFESSIONAL DEVELOPMENT

#### **PHYSICIANS:**

The Ohio State Medical Association (OSMA) is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. The OSMA designates this live educational activity for a maximum of **4.0 AMA PRA Category 1™ credits**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

#### **MEDICAL MARIJUANA:**

Physicians who attend 3E may earn **2.0 AMA PRA Category 1™ credits** that qualifies for the annual CME needed to maintain an Ohio Certificate to Recommend (CTR). **An additional .5 credit may be earned by attending 2B.** 

#### PAHCOM:

Approved for **4.0 CEUs** from the Professional Association of Health Care Office Management (PAHCOM).

#### AAMA:

American Association of Medical Assistants (AAMA) CEUs submitted for up to 4 CEUs.

#### **OTHER CEUs:**

Through their reciprocity agreements, many licensing, credentialing and professional organizations accept courses and hour for hour credits from any provider who is ACCME accredited and awards **AMA PRA Category 1™ credit**. A sampling of those who accept this credit include AAPA, AAPC, ACMPE, AHIMA, Ohio Board of Nursing, and the State Medical Board of Ohio.



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## MAKE IT AN EXPERIENCE.

The Easton Town Center is the Midwest's premier shopping, dining, and entertainment destination featuring nearly 300 best-in-class retailers. An indoor and outdoor shopping complex, the core of buildings and streets that comprise Easton are intended to look like a self-contained "town", reminiscent of American towns and cities in the early-to-mid 20th century.

### **HILTON COLUMBUS AT EASTON**

#### **Reserve Your Lodging**

Visit: OSMA.org/hilton Or Call: (614) 414-5000 and indicate you are with the OSMA for the discounted rate.

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## REGISTRATION

#### **4 WAYS TO REGISTER:** *Please use one form per registrant.*

 WEB:
 OSMA.org/symposium
 FAX:
 (614) 527-6763

 PHONE:
 (800) 766-6762
 MAIL check:
 OSMA • PO Box 2091 • Mt. Vernon, OH 43050

before 4:00 pm on March 13 will receive a refund minus a \$50 processing fee.

Online registration closes at 4:00 pm on March 13 or when capacity is reached. If space permits, registrations after will be taken by phone only. The registration fee includes meals, link to all available session slides/handouts, and CME/CEU credits.

| Participant name & cre   | dentials |       | Title  | FEES:   | By Feb. 14        | By Mar. 6 | After Mar. 13 |  |
|--|----------|-------|--|---|-------------------|-----------|---------------|--|
| Physician member name (must be included for member rate)                               |          |       |  | OSMA Physician Member:<br>(or if in medical marijuana special interest group) | \$200             | \$225     | \$250         |  |
| Practice name or affiliation   |          |       |  | OSMA Associate Member:  | \$200             | \$225     | \$250         |  |
| Street address   |          |       |  | Staff of Physician Member:  | \$225             | \$250     | \$275         |  |
| City   |          | State | ZIP  | Nonmember:  | \$325             | \$350     | \$375         |  |
| Phone  | Fax      | Email |  | Student/Fellow/Resident:  | \$100             | \$100     | \$100         |  |
| WHAT WILL YOU ATTEND?  |          |       | PAYMENT:   | TOTAL ENCLOSED  | TOTAL ENCLOSED \$ |           |               |  |
| SESSION 1: (choose one)  |          |       | Check (Made Payable to Ohio State Medical Association)   |   |                   |           |               |  |
| SESSION 2: (choose one)<br>□ 2A □ 2B □ 2C □ 2D   |          |       | □ Credit Card<br>□ Visa □ Mastercard □ Amex  |   |                   |           |               |  |
| LUNCH BUFFET  Yes, I'd like lunch Vegetarian and gluten free options will be provided. |          |       | Card number:   | Name on card:   |                   |           | _             |  |
|  |          |       | Exp. date:   | 3-digit Code:   |                   |           | _             |  |
| SESSION 3: (choose one)           3A         3B         3C         3D         3E       |          |       | Contact the OSMA at (614) 527-6762 or info@osma.org if you do not receive a confirmation<br>within two weeks of your registration. Photos may be taken of attendees during this event<br>to use on OSMA social media or for future promotions. Substitution/Cancellations can be |   |                   |           |               |  |
| SESSION 4. (choose one)  |          |       | made any time at no charge. Cancellations made via telephone at (800) 766-6762 on or   |   |                   |           |               |  |

No refunds for cancellations made thereafter.



5115 Parkcenter Avenue, Suite 200 • Dublin, OH 43017

I received so much valuable information on a variety of topics.
\* Diane H. (past attendee)

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