

Identified Need



- Access to early prenatal and specialty care can be difficult for many women due to a lack of:
 - Transportation
 - Child care for other children in the household
 - Finances and other resources
- Women must feel that the treatment environment is a safe and comfortable space for them.
- Prior to Covid-19, 92% of obstetric providers in Ohio never utilized telehealth modalities
- Since Covid-19, 77% of obstetric providers in Ohio utilize telehealth regularly

Opportunity

This activity seeks to train women's health providers to provide sensitive and culturally competent care in a telehealth encounter through free, educational opportunities and simulated encounters to practice patient interactions and shared decision-making in vulnerable populations of pregnant and postpartum women.

Goal



To increase access to quality women's healthcare services and specialty care services and ultimately reduce preventable maternal morbidity & mortality



Telehealth Delivery Training for Women's Health Providers

An initiative by the Ohio Department of Health Pregnancy-Associated Mortality Review Program in partnership with
The Ohio State University Clinical Skills Education & Assessment Center
& Upper Midwest Telehealth Resource Center
funded by the Health Resources & Services Administration

Project Action Items



Telehealth Webinar Series for Women's Health Providers

A series of free webinars focused on all things telehealth. Including but not limited to the foundations of virtual care including optimizing telehealth workflow logistics, virtual visit etiquette, virtual physical examination considerations, billing, and more.

Telehealth Delivery Training for Women's Health Providers

Participants will practice their telehealth delivery skills through simulated patient encounters. Simulated scenarios will include acute and chronic disease management of pregnant and post-partum patients, co-management of complex patient needs, and recognition/management of patients with post-partum hemorrhage via telehealth.



Written e-consults or video consults are formal, documented processes by which non-specialist providers can request consultation expertise from specialist providers regarding patient management. In a survey of women's health providers in Ohio, over 70% of respondents stated they never used either. Instead, casual, undocumented "curbside consults" are often utilized to obtain advice from specialists to improve patient care.

Optimizing Consultations BY a Specialist

These training sessions will offer women's health specialists and non-specialist providers an opportunity to practice their e-consultation and video consultation skills. This training will enhance communication and technical skills needed to effectively use e-consults or video consults and ultimately improve increase access to specialty care for women throughout Ohio.

Optimizing Consultations WITH a Specialist