

2021 MEDICARE & MEDICAID UPDATES

The Ohio State Medical Association works with Ohio's Medicare and Medicaid Payers to provide physician practices with updates, policies, tips, and resources—keeping you in compliance, and helping to get your claims paid in a timely, appropriate way.

It's been a busy year for everyone as changes were made to accommodate current challenges in patient care such as COVID-19 vaccines, prescription drugs, administration simplification, social barriers influencing health, and Medicare & Medicaid policy changes and initiatives. This year's format aims to reach as many Ohio practices as possible with the important updates—making best use of your time while still providing opportunities for questions and discussion.

A key focus this year will be on the significant changes to the Ohio Department of Medicaid (ODM) Managed Care program. ODM is building its next generation managed care program targeted to launch in January 2022.

Components of the program include the following:

- Single Pharmacy Benefit Manager;
- Fiscal Intermediary (single point of entry for all provider claims and prior authorization requests);
- Provider Network Management;
- Centralized Credentialing; and,
- OhioRISE (Resilience through Integrated Systems and Excellence) which is a specialized managed care program for youth with complex behavioral and multi-system needs.

As of the release of this information, the ODM Medicaid Managed Care Procurement process is still in a 'quiet period' as they complete review of the proposed rewards, which limits the information we can share at this time. We will keep the Medicare & Medicaid Update registration page updated as more details and information are shared. If additional webinar updates are needed later in the year, these will be provided to registrants at no additional charge.



.....▶ *Join our combination of live and on-demand webinars.*

.....▶ AGENDA

**Two time options of same CGS presentation (not recorded)*

AUG 10	11:30am – 1:30pm CGS Administrators live presentation and Q&A*
AUG 11	11:30am – 1:30pm Ohio Medicaid live presentation and Q&A
AUG 12	11:30am – 1:00pm Live Q&A with Medical Mutual, Molina Healthcare of Ohio, United Healthcare Community Plan, & AmeriHealth Caritas
AUG 17	1:30am – 3:30pm CGS Administrators live presentation and Q&A*
AUG 18	11:30am – 1:00pm Live Q&A with Anthem Blue Cross and Blue Shield, Buckeye Health Plan, CareSource, & CliniSync HIE
AUG 19	11:30am – 12:30pm Gainwell Technologies presentation and Q&A

.....▶ All live webinar registrants will also be given access to the On-Demand Recordings.

The OSMA may update the payer schedule as others from our invite list below confirm after the ODM 'quiet period' is over. Listen to any pre-recorded presentations, submit your questions and then join us for the live Q&A. Invited payers include:

- AmeriHealth Caritas
- Anthem Blue Cross Blue Shield
- Buckeye Health Plan
- CareSource
- CliniSync HIE
- Humana
- Molina Healthcare of Ohio
- Paramount Advantage
- Summa Care
- UnitedHealthcare Community Plan

.....▶ REGISTRATION/ACCESS

Each participant needs his/her own registration as live webinar registration is valid for access on a single device. Registration includes access to all of the live and on-demand webinars. Your confirmation email will provide a link where you will sign up for the live Zoom webinars you choose, and a link to where the on-demand webinars will be posted toward the end of July.

VISIT [OSMA.org/webinars](https://osma.org/webinars) >

QUESTIONS?

614-527-6762 or email info@osma.org

ABOUT THE LIVE WEBINARS

- **CGS Administrators/Medicare**

Choose either Aug. 10 or Aug. 17 (will not be recorded)

Topics to be covered include new and ongoing Medicare initiatives; medical record review contractors; CGS operational reminders; self-service technology options; other important/current and future issues and more.

- **Ohio Medicaid**

Aug. 11 (will be recorded for on-demand access)

Topics to be covered include introduction to Ohio's next generation of Medicaid: Provider Network Management (PNM) Phase 1 – Centralized Credentialing and Phase 2 – Claims, Prior Authorizations, and Managed Care; Policy Updates such as Claim Submission and Prior Authorization Rules, Coverage and billing for COVID vaccines, tests, and treatments and pregnancy related services; and Managed Care Provider Agreement updates and Managed Care Complaints.

- **Gainwell Technologies**

Aug. 19 (will be recorded for on-demand access)

For years, ODM and stakeholders have identified problems such as pricing, rebates, fees, formulary, inaccessible data, access to rural pharmacies, dispensing fees and more. The Single Pharmacy Benefit Manager program will improve management and administration of pharmacy benefits for managed care recipients and reduce administrative burden for Medicaid providers.

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ABOUT THE ON-DEMAND WEBINARS

With Live Q&A:

Questions may be submitted in advance for the payers to answer during the two live Q&A webinars. Organizations will provide recorded presentations for registrants to access at your convenience. These presentations will be available for review the end of July.

- **Ohio Medicaid Managed Care Organizations**

This presentation will introduce team members and resources, share important contact numbers and website resources, information about programs and policies, address claim questions, use of self-service technology options/website features, problem resolution and more.

- **CliniSync HIE**

Highlights of the 2021 MIPS Final Rule: Changes to scoring and HIE measures, how the final rule will impact your practice and outlook for 2022.

- **Medical Mutual Advantage**

Without Live Q&A:

Questions may be submitted via email after the presentation.

- **Aetna Better Health/OhioRISE**

The Ohio Department of Medicaid selected Aetna Better Health of Ohio to serve as the specialized managed care organization for the state's children with the most complex behavioral health needs under the new OhioRISE (Ohio Resilience through Integrated Systems and Excellence) program. This webinar will explain how Aetna will work with Medicaid and other state agencies to implement a child and family-centric model featuring new targeted behavioral health services and intensive care coordination delivered by community partners. Aetna also will coordinate with the state's Medicaid-managed care organizations and the new Single pharmacy benefit manager to ensure medical and pharmaceutical services and supports are integrated in a child's comprehensive health plan.

- **SummaCare**

TO REGISTER, VISIT
OSMA.org/webinars >