Molina Resource:

CHANGE Healthcare ProviderNet Portal Instructions

For All Providers: The ProviderNet portal is now available, with features being limited to view and download Explanation of Payment (EOP) and 835 remittances. **Only existing, authenticated users of ProviderNet can be verified and re-gain access.** New enrollments are not being accepted at this time.

A provider communication has been delivered to all verified ProviderNet users, with instructions on how to enroll

on the new platform for go-forward payments and remittances.

For Molina providers only:
If you are an existing ProviderNet user and are unable to locate your remittances through the three methods below, please follow the Email instructions.
- 835s continue to be delivered through the clearinghouse network
- Molina Provider Portal for existing users
- Availity Essentials Portal for both existing and new users

Email Change Healthcare at WCO.Provider.Registration@ChangeHealthcare.com. Include the following information to re-establish access to ProviderNet and/or make a clearinghouse change:
1. NPI
2. TAX ID
3. Requestor's Name
4. Email
5. Phone #
6. Provider's Name
7. Company Email
8. Company Phone #

For any other issues, please contact WCO.Provider.Registration@ChangeHealthcare.com