

Robyn Fortner Chatman, MD MPH CPE FAAFP CPHIMS CHEP

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Education

University of Mississippi, Oxford, MS
Bachelor of Arts, Molecular Biology/Chemistry, May, 1986
Medical College of Ohio, Toledo, OH
Doctor of Medicine, June, 1994
Bethesda Family Practice Residency, Cincinnati, OH, June 1997
Board Certified, American Board of Family Practice, July, 1997, Re-certified, 2004
Board Certified, Clinical Informatics, January 2014
Fellow, American Academy of Family Physicians, 2005

Xavier University, Cincinnati, OH

Physician Management and Leadership Program, May, 1999

The University of Illinois at Chicago
Post Masters Studies in Health Informatics 2009-2011

The Ohio State University, Columbus, OH
Masters in Public Health, August 2012

Certifications

American Board of Preventive Medicine
Board Certified, Clinical Informatics, January 2014

International Board for Certification of Safety Managers
Certified Healthcare Emergency Professional (CHEP), May 2012

Healthcare Information Management Systems Society (HIMSS)
Certified Professional in Healthcare Information Systems (CPHIMS), February 2013

Certifying Commission in Medical Management
Certified Physician Executive (CPE), June 2013

Experience

6/2019 - Present **CleanSlate Outpatient Addiction Medicine**

Area Medical Director-Over the course of practice there are various clinical scenarios that arise requiring an understanding of the medically compromised patient and the multifactorial considerations in treating addiction. I involve myself in difficult clinical situations and am available to advanced practice clinicians for consultation. Additionally, I oversee the function of the center in conjunction with my dyadic operational partner. Engage with Center Manager on shared dyadic responsibilities such as quality and performance metrics impacting the center. Lead a weekly or otherwise regularly scheduled interdisciplinary treatment meeting (IDT) to review challenging patients for the purposes of decision making and education. Provide on-site consultation to part time physicians. As area medical director, I supervise six clinical sites in Cincinnati, Dayton, and Springfield, OH.

4/2014-12/2018 **Midwest Integrated Health Systems/The Health Experiences**

Chief Medical Officer-manage the care of patients enrolled in recovery from opiate addiction with buprenorphine. Led the implementation of athenahealth for the behavioral health and primary care divisions and the transition of the behavioral health division from MacPractice to athenahealth. Developed organization guidelines, negotiate local equipment and lease contracts for assigned areas of responsibility.

Participate in risk management related activities targeted to proactively minimize risk and promote the safety of patients, families, employees and others. Participate as a team member of the Senior Leadership Team orchestrating the development and integration of the patient care experience across the organization. Develop and implement physician service standards and operating systems to enhance the effectiveness of physician services including information management, office management, scheduling, patient service and other operating improvements

8/2007 – 2/2019 **TriHealth**

Trinity Family Medicine, Senior Partner (8/2007-5/2012) – Managing partner of this group of three physicians with a diverse patient population from the inner city and suburban areas. Two family physicians and an Internal medicine/pediatrics specialist provide comprehensive primary care with a focus on diabetes, hypertension, and Attention Deficit Hyperactivity Disorder management. Championed the implementation of Epic ambulatory in our practice and participated as an Epic superuser in both ambulatory and inpatient go-lives. Achieved National Committee on Quality Assurance (NCQA) Level 3 PPC-Patient Centered Medical Home(PCMH) recognition while fully participating in organizational quality improvement programs.

Bethesda Drug and Alcohol Rehabilitation Program, Staff Physician, part-time (6/2012-Present) - incorporates treatment advances into an already well-established program, which uses traditional tried-and-true approaches including family involvement, extended continuing care and self-help group support.

6/2015-5/2017 **Accenture/Sagacious Consultants**

Principal Consultant/Physician Informaticist-Supported the growth and development of the Strategic Clinical Service Line providing clinical insight and informatics expertise

- Supported all company assessments bringing clinical experience to understand the greater needs of the client and provide recommendations that improved quality for care, provider efficiency, provider satisfaction and leveraged information technology to achieve client objectives

Hartford HealthCare

- Observed and documented the ambulatory workflows of the medical and surgical subspecialties and assisted with the development of future state electronic workflows. Presented the findings to each department in the form of an executive summary, Visio diagrams, critical build, critical workflow, and PowerPoint presentations.
- Partnered with site physician leaders for clinical transitions

Partners HealthCare

- Functioned as a resource for technical team on build specifications to ensure clinical relevance and appropriateness
- Provided clinical support for health maintenance topics and build

Piedmont Healthcare

- Served as the Subject Matter Advisor for the Care Management and Physician Engagement projects
- Conducted staff and physician interviews, compiled data for presentation using Microsoft Excel and PowerPoint

4/2008 – Present **Department of Health and Human Services, Office of the Assistant Secretary of Preparedness and Response Medical Officer-Disaster Medical Assistance Team (DMAT), Dayton OH-5.** DMATs are designed to be a rapid-response element to supplement local medical care until other Federal or contract resources can be mobilized, or the situation is resolved. In mass casualty incidents, DMATs' responsibilities may include triaging patients, providing high-quality medical care despite the adverse and austere environment often found at a disaster site, patient reception at staging facilities and preparing patients for evacuation.

Deployments

- (February/March 2015) Centers for Disease Control-IMS Epidemiology, Ebola Response Call Center, Medical Cases and Inquiries, Domestic Clinical Inquiries-Clinicians assigned to receive calls about potential Ebola cases or exposures in the US.
- (August 2008) Republican National Convention, Minneapolis, MN
- (September 2008) Hurricanes Gustav and Ike

7/2012-12/2015 **Winton Hills Medical Center (WinMed)**

Staff Physician-Provide primary care to the residents of the Bond Hill community at the Community Action Agency branch of WinMed, a Federally Qualified Health Center on a part-time basis.

10/2011-7/2014 **HealthBridge**

Director, Clinical Informatics – Supported the development of a “Rosetta Stone” tool using Clinical Architecture’s semantic normalization product to establish improved interoperability, analyze current medical informatics trends and lead development and deployment of solutions that cluster information in disease and episodic categories for benchmarking, clinical severity, and variance analysis with a focus on laboratory interoperability using Logical Observation Identifiers Names and Codes (LOINC), Systemized Nomenclature Of Medicine (SNOMED), and National Drug Code (NDC). Developed custom reports based on National Qualifications Framework (NQF), NCQA, Agency for Healthcare Research and Quality (AHRQ), Healthcare Effectiveness Data and Information Set (HEDIS), and US Preventive Services Task Force (USPSTF) clinical guidelines for various clients using PluralSoft, our clinical data warehouse and Microsoft Excel pivot tables. Provided clinical clients with actionable workplans to improve quality and safety within individual physician practices based on analysis of their raw data. Served as the clinical member of the Electronic Health Record (HER) Immunization Interoperability Project team who developed an electronic solution to accept the existing Vaccination Record Update (VXU) feeds from certified EHR's and transform them to meet the requirements of the Indiana, Ohio, and Kentucky immunization registries. This project included participating in a pilot with the Ohio Department of Health (ODH) and Clinisync to establish the first connection from a practice to ODH via HealthBridge. This pilot was fueled by Ohio's desire to eliminate feeds from individual practices and receive immunization data only from Health Information Exchange (HIE's). This project also established the first ever immunization data connection from Kentucky practices to the Ohio registry and ED alert interoperability/dissemination. Participated in the development of an electronic solution to allow the Cincinnati Eye Institute to transmit diabetic retinopathy results to the EHRs of the ordering primary care physician. Participated on the team that developed and deployed ED/Admission alerts that allowed physician practices near real time notification that their patient had presented to a local emergency department or admitted to a local hospital.

12/2006 – 8/2007 **Reading Family Practice**

Physician – Managed patients in the inpatient and outpatient settings. Provided primary care for the full age spectrum from newborns to the elderly. Member of a group of five physicians and a family nurse practitioner.

5/2006 – 12/2006 **The HealthCare Connection**

Chief Medical Officer – Held clinical and administrative responsibilities for community health centers (CHC) in Lincoln Heights, Mt. Healthy, and Forest Park. Used expertise in clinical process redesign, QA/QI and health information technology. Participated in the selection of an EHR for the local collaboration of six CHC organizations. Reported to the CEO. Provided clinical oversight for 9.5 FTE clinicians.

5/2004 – 5/2006 **TriState Health Systems/Deaconess Hospital**

Staff Physician – Providing outpatient, inpatient, and nursing home care under the auspices of the hospital owned group, Stratford Family Medicine.

8/1997 –4/2004 **Cincinnati Family Medicine, Inc.**

Physician/Managing Partner- Started this practice after completing residency training in the inner city of Cincinnati. We strive to provide superior quality medical care that strengthens the family and exemplifies the spirit of Christ.

Academic Appointments

Clinical Associate Professor, The Ohio State University, Department of Family Medicine

Adjunct Professor, The Union Institute

Volunteer Faculty, University of Cincinnati, Department of Family Medicine

Volunteer Faculty, Bethesda Family Practice Residency

Personal Statement:

The OSMA has given me the opportunity to grow and develop my skills as a physician leader so it naturally follows that I gladly use those skills to advocate on their behalf at the national level. While at the AMA, I have developed relationships with physician delegates from other state and specialty societies that allow us to gain support for Ohio sponsored resolutions as they are discussed and voted for on the floor of the House of Delegates.

It would be an honor and a blessing to be given the privilege to continue to serve in this role.